

Happy Spring!

I want to personally thank you and welcome back all our guests and owners who will be enjoying the beautiful clear skies, warm breezes, fantastic shelling on our beaches and all the amenities offered at Palm Island Resort.

Our goal for this season and beyond is to make everyone's stay a unique and relaxing experience that will be remembered for years to come. We are setting our standards high and to accomplish these goals, our management team has developed a new mission statement and standards to start training our present staff as well as each new staff member. Our new mission statement reads:

To provide our guests an exceptional experience by offering a friendly and courteous atmosphere, attentive and efficient service, and warm hospitality

We hope that you find our hospitality exceeding your expectations in the coming months.

We have hosted many travel writers in the last few months and one feature coming out very soon has highlighted our new Executive Chef, Ryan Poston. I have included excerpts from an article written by Mary Etta McGraw in Port Dover, Canada. Chef Ryan has developed two wonderful recipes for Cedar Plank Salmon and Orange Chili Sauce. I hope you will try them and enjoy a taste of Palm Island Resort when you are home. Excerpts from another feature article in this newsletter, written by Rebecca Hagelin, and appeared in both WorldNetDaily.com on March 10 and Townhall.com on February 7. It was written so well I wanted to share the experience she enjoyed with you.

I hope you have received the Resort Update from Dean Beckstead and have had a chance to see all the improvements we have made at the Resort. If you have not received a copy, please email me at dcutler@palmisland.com or give me a call at 941-697-8989 and I will be happy to forward it on to you.

Don't forget to stop by our Nature kiosk located in front of Coconuts and see the wonderful images and displays. It is a great way to reconnect with our natural beauty and learn more about the wildlife that is so abundant on the island.

As always, I appreciate your comments and suggestions. My door is always open to you.